

2015/17 Barnet Immunisation Action Plan

Background:

Immunisation is the most effective method of preventing disease and maintaining the public health of the local population and vaccination and immunisation service exists to ensure the safe and effective delivery of all vaccine programmes. Barnet Immunisation Plan sets out actions to be undertaken by all key stakeholders in support of coordinated immunisation activities thereby ensuring that vaccines are available and given to the eligible groups at the recommended times.

NHS England, Public Health England, Clinical Commissioning Groups (CCG) and Local Authorities all have defined role to play, with NHS England assuming the lead commissioning role in line with Section 7A mandate.

The roles and responsibilities of the partners are:

NHS England (NHSE):

- Commissioning of all national immunisation and screening programmes described in Section 7A of the mandate
- Commission immunisation and vaccination services from primary care, community providers (e.g. school nursing teams) and other providers which are specific to national standards
- Monitoring of provider's performance and for supporting providers in delivering improvements in quality and changes in the programmes when required
- Accountable for ensuring local providers meet agreed population uptake and coverage levels against the national service specification and as specified in the Public Health Outcome Indicators and KPIs
- Work with the Department of Health and Public Health England in national planning and implementation of immunisation programmes and in quality assurance
- Emergency Planning Responses and Resilience (EPRR) where this involves vaccine preventable diseases.

Public Health England (PHE):

- Lead the response to outbreaks of vaccine preventable disease and provide expert advice to NHS England in cases of immunisation incidents. PHE will provide access to national expertise on vaccination and immunisation queries.
- Professional support to the PHE staff embedded in the NHSE Area Teams including access to continuing professional appraisal and revalidation system

- Provide information to support the monitoring of immunisation programmes
- Publishes Cohort of Vaccination Evaluated Rapidly (COVER) data

Clinical Commissioning Groups (CCGs):

- Have a duty of quality improvement and this extends to primary medical care services delivered by GP practices (such as immunisation and screening) – as such, they should be able to provide support where NHSE need to liaise or contact specific primary care facilities.
- CCGs have a crucial role in commissioning pathways of care that effectively interface with screening services, have adequate capacity to treat screen positive patients and meet quality standards
- CCGs hold the contracts for maternity services, and are providers of antenatal and new-born screening (neonatal BCG and infant Hepatitis B). Barnet CCG have contracts with Central London Community Health (CLCH) who are commissioned by NHS E to provide the local Child Health Information System (CHIS) service.

Local Authorities:

- Leader of the local public health system and is responsible for improving and protecting the health of local population and communities.
- Provide information and advice to relevant bodies within its areas to protect the population's health (whilst not explicitly stated in the regulations, this can reasonably be assumed to include immunisation)
- Provide local intelligence information on population health requirements e.g. JSNA
- Independent scrutiny and challenge of the arrangements of NHSE, PHE and providers.
- Local authorities will need to work closely with Area Teams including arrangements for the NHS response to the need for surge capacity in the cases of outbreaks.

General Practitioners (GPs):

- General practices are contracted by NHSE to deliver the Childhood Routine Immunisation Schedule to their registered child population. They are the main mode of delivery in England.

Community Services Providers:

- Child Health Information System (CHIS) is housed within community service providers and incorporates the child health records department which holds clinical records on all children and young people. COVER data is submitted from CHIS to PHE.
- The community provider may have an immunisation team that provides outreach or 'catch-up' for childhood immunisations (e.g. for unregistered populations) and for BCG.

- Health visitors have a role to play in promoting the importance of vaccinations to parents.
- Many community services providers have immunisation clinical leads or coordinators who provide clinical advice and input into immunisation services locally.

Barnet Immunisation Action Plan

- Achieving high levels of immunisation coverage in London remains challenging.
- This action plan has been developed as part of NHS England's ongoing work to improve immunisation coverage in London and outlines ways in which partner organisations could contribute to the work to ensure high levels of immunisation coverage are achieved and sustained in Barnet. This is in recognition of the key elements and partnerships that are essential to the delivery of an effective, equitable and quality assured immunisation service.
- The 2015/16 Barnet Immunisation Action Plan is underpinned by NHS England's immunisation strategic objectives which are:
 1. To achieve improved immunisation coverage across London.
 2. To reduce inequalities in immunisation uptake between GP Practices and populations.
 3. To improve patient choice and access to immunisations across London.

Key Area	Output	Outcome	Actions	Due Date	Led by	Risks to completion & Mitigation	RAG
Commissioning & Performance Management	All practices are signed up to QMS to improve the recording of immunisation data	COVER submissions reflect an increase in recorded uptake rates. Stabilisation of reported immunisation rates in Barnet	Ensure Barnet GP Practices have access to I.T. for support. Follow up practices monthly who fail to upload immunisation data to QMS. Two practices to be visited regarding difficulties in following QMS process. Practices have been visited.	Monthly 20 th August 2015	Barnet NHSE/Barnet CCG Amanda Goulden (AG)	Remaining practice refuses to comply. Continue manual submission.	
			100% of children who persistently miss GP immunisation appointments actively followed up to ensure they are up to date with immunisations.	Ongoing	NHS England / Barnet CCG/CHIS ¹	GP practices may not be clearing ghost patients. Need for efficient call/recall systems.	

¹ Child Health Information Systems (CHIS) currently provided by Central London Community Health CLCH

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	Reduce the variation in immunisation performance between best performing and worst performing GP Practices.	Improved immunisation data quality resulting in accurate reporting of immunisation coverage	Work with practices to improve uptake of childhood immunisations in Barnet. Inform LA when visiting practices. Identify what works in the best performing practices and share work with poor performing practices in troubleshooting the barriers to increasing uptake. Practice visits by commissioner.	Ongoing July 2015- March 2016	NHS England / Barnet CCG/Barnet LA Amanda Goulden	GP practices may not record the data accurately. E.g. correct coding	
	Improve COVER reporting following move to TTP System One	Barnet rates are more accurate and reflect true uptake and coverage	Work with the national supplier to improve technical system Work with practices to ensure correct coding and monthly upload to QMS Work with CHIS to improve reporting	Ongoing May/June 2016 Quarter 1 2017 report	Kenny Gibson NHSE/CHIS NHSE/CHIS	The national system cannot complete required fields.	

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	<p>Performance data by GP practice provided to local meetings</p> <p>Children moving in/out of Barnet are managed effectively to ensure they do not miss out on public health interventions</p>	Accurate reporting of immunisation coverage for Barnet	<p>CHIS service will send Cover data 4-6 week prior to the final submission</p> <p>Ensure CHIS follow movers in/movers out Stander Operational Procedure</p>	Quarterly	CLCH- CHIS CHIS Manager Joy Gayle	Reports not accurate. Continue to work with CHIS.	
	Barnet LA to procure school age immunisation service	To commission an efficient school age immunisation service.	LA to assist with the procurement.	August 2015	NHSE/LA	Delay in procurement process	
	To deliver roll out of child flu to years 1,2 and 3	Maximum coverage of cohort	Include delivery with school immunisation co-commissioning	September 2016 and 2017	NHSE/LA		
	To deliver and oversee measurable improvements in quality and performance for Barnet immunisation services	Improved immunisations uptake in Barnet	<p>Set up PH Work plan meetings</p> <p>NHS England to liaise with CCGs, LA, Primary care commissioners and PHE</p>	Ongoing	NHSE/LA		

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	Work with maternity to set up hospital services to deliver the neonatal BCG immunisation programme	100% of babies offered BCG immunisation at birth	Move to universal delivery. Arrange meeting with Clare Stephens and Judy Mace. Recruiting nurses for delivery on 2 sites	September 2015 March 2016	NHSE/CCG Amanda Goulden Maternity services	The provider not delivering the service	
Neo-natal and Hep B vaccination programme	Implement recommendations to improve the Hep B antenatal and neonatal immunisation pathways	To monitor coverage by ensuring all babies have completed the programme (including 1 st dose in hospital) Ensure missed/DNA/lost to follow up are followed through. Ensure data is captured Link in with the Pan London Hep B Plan.	Ensure the correct pathways are followed to target at risk babies.	March 2016	CCG/CHIS Joy Gayle/ Judy Mace	Neonatal programme not completed and babies lost to follow up.	
	NHSE commissioned Flu and Pertussis vaccinations delivered and promoted throughout primary care providers	Increase in reported rates on flu vaccine uptake and pertussis uptake amongst pregnant women Increased reported flu vaccine uptake across	Work with GP practices to improve flu vaccine uptake. Commission the flu pharmacy scheme to improve access	September 2016 and 2017	NHSE/CCG Contact Beverly Wilding	NHSE doesn't communicate winter strategy in timely manner NHSE will inform all stakeholders re delays	

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		named at risk groups	<p>subject to findings from the economic evaluation of the flu pharmacy initiative. Barnet has signed up to DN SLA to deliver flu.</p> <p>Commission hospital to offer the flu and pertussis vaccinations to pregnant women Recruiting nurses for delivery</p>	March 2016	Maternity services		
	All immunisers have had their annual refresher training and all new immunisers have completed the mandatory 2 day course	Barnet population will receive high quality and safe immunisation services as delivered by a competent and knowledgeable workforce.	NHSE to work with PHE and LETB to secure and commission immunisation training modules	Training programme now being delivered through Herts University.	Barnet Community Education Network (CEPN)	<p>Immunisation training not being delivered</p> <p>Work with Barnet CCG to locally deliver in house immunisations training tailored to the needs of Barnet nurses.</p>	
Communication, Stakeholder & Community	Information relating to immunisation programmes are	Improved communications with all stake holders	NHSE, LA, CCG and PHE will liaise. Any comms to go out can	As required	NHSE/LA-Laura Fabunmi/CC	NHSE doesn't communicate winter strategy in timely manner	

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Engagement (Including Voluntary Sector)	disseminated to all key stakeholders e.g. changes to the schedule and introduction of new programmes across the health care system		be sent to CCG for bulletin. LA to insert links to NHS Choices from the council website.		G-Robin Sandler		
	Performance data shared with Barnet CCG and Barnet LA quarterly	All key players are up-to-date on performance information within the borough and enabled to use this information to inform their own delivery practices	Work with CCG to identify immunisation leads in individual practices	Ongoing	NHSE Amanda Goulden	NHSE doesn't share in timely manner	
	Flu immunisations, shingles and pneumococcal vaccinations are promoted in all care homes and included as a requirement in LA contracts with providers of social care services.	Contributes to increased uptake of winter vaccination uptake i.e. flu, shingle and PPV within these populations	Leaflets promoting immunisations are included in information packs. Immunisations are promoted to care homes	Sep 2016 and 2017	NHSE/ LA	Information is not disseminated in a timely manner NHSE communicate Winter strategy to all stakeholders by end of June	
	All Ofsted registered child care providers, nurseries and preschools promote and check	Increased numbers of children have completed the childhood immunisation programme by age 5	LA to work with childcare providers on the importance of having children immunised and	March 2016	LA public health	Childcare managers and providers do not see the importance – this can be mitigated by regular information sessions	

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	immunisation status of the children they care for		mechanisms to remind parents of the childhood immunisation programme schedule to ensure it is completed before starting school			through existing communication mechanisms used by LA	
	Children's Centres engaged in promoting immunisations and vaccinations for families	Greater awareness about the childhood immunisation programmes and other vaccination programmes.	Information sessions on immunisation; staff trained to provide information with parent/baby groups and other users; Inclusion of immunisation information in child checks/baby weighing clinics.	March 2016	LA public health	Immunisation not high on the agenda for children's centres - availability of informal training of staff in understanding the benefits of immunisation	

MILLWAY MEDICAL PRACTICE	E83016
ST. GEORGES MEDICAL CENTRE	E83020
OAK LODGE MEDICAL CENTRE	E83032
JAI MEDICAL CENTRE	E83038
CORNWALL HOUSE SURGERY	E83013
ROSEMARY SURGERY	E83639
GREENFIELD MEDICAL CENTRE	E83006
PHGH DOCTORS	E83009

TORRINGTON PARK GROUP PRACTICE	E83021
ADLER JS-THE SURGERY	E83600
DERWENT CRESCENT MEDICAL CENTRE	E83037
LANGSTONE WAY SURGERY	E83049
THE SPEEDWELL PRACTICE	E83010
WATLING MEDICAL CENTRE	E83018
WENTWORTH MEDICAL PRACTICE.	E83035
LANE END MEDICAL GROUP	E83053
THE HODFORD ROAD PRACTICE	E83649
THE PHOENIX PRACTICE (E83653)	E83653
CHERRY TREE SURGERY (E83631)	E83631